

Computer repair and IT support for the East Valley and North Phoenix

From one laptop that will not start to a whole office network, Rick Hill and his technicians fix the problem, explain it in plain English, and tell you the price before the work begins.

(480) 695-2294 **Call Rick.** Emergency line answered 24/7.

Everything we fix, set up and look after

Windows, Mac and Linux. Every brand, every age. Homes and businesses.

Computer repair and diagnostics

- ✓ Laptops, desktops, Macs, gaming PCs
- ✓ Cracked screens, batteries and charging ports
- ✓ Failed drives, memory and power supplies
- ✓ Overheating and slow computers
- ✓ Virus, spyware and ransomware removal

Data recovery

- ✓ Failed and clicking hard drives
- ✓ Accidentally deleted files
- ✓ Corrupted systems and malware damage
- ✓ Water, power and physical damage
- ✓ RAID arrays and NAS devices

Free first assessment. No data, no charge.

Small business IT support

- ✓ Windows and Linux servers
- ✓ Network design, Wi-Fi and cabling
- ✓ Firewalls, VPNs and security
- ✓ Microsoft 365 and cloud migrations
- ✓ Contract IT labor and IT consulting

Managed IT service plans

Your computers watched around the clock, kept patched, protected and backed up, with a live 24/7 help desk staffed by Level 1, 2 and 3 technicians.

Three plans: Essential, Business, Enterprise. Details overleaf.

Onsite and remote service

- ✓ Home and office visits across the Valley
- ✓ Secure remote sessions for quick fixes
- ✓ Shop repairs for bigger jobs
- ✓ Same-day and next-day service
- ✓ Evening and weekend appointments

New and refurbished computers

- ✓ Custom gaming PCs and workstations
- ✓ Home and office laptops
- ✓ Professionally refurbished systems
- ✓ Servers and networking equipment
- ✓ Renewed Core i9 gaming PCs

What every customer gets

The price first

Know the cost before any work starts. No hidden fees.

Plain English

Ask anything, as many times as you need to.

Fast turnaround

Many repairs are done the same or next day.

Senior and veteran discounts

Just mention it when you call.

A local team

Mesa-based and Arizona owned since 1991.

Managed IT plans: stop fixing, start preventing

Instead of calling when something breaks, let us catch problems before you notice them. Every plan is quoted for your setup, and you can move up or down a level at any time. Setup typically takes 24 to 48 hours.

Essential For individuals and home users ✓ 24/7 help desk access ✓ Remote support ✓ Basic system monitoring ✓ Virus and malware protection ✓ Software updates ✓ Level 1 and 2 tech support ✓ Email support

Start with a free consultation: we look at what you have, tell you what needs attention, and recommend the plan that fits.

You get Rick, and a straight answer

Rick Hill started his career on mainframes in 1978 and opened Freelance Computer Services in Mesa in April 1991. What began as a one-man repair shop now looks after households, small businesses and mid-size companies across the Valley.

Put the customer first, always. Solve the problem. Do it with integrity and pride.

Rick Hill, founder

1978	1991	2000s	2010s	Today
Starts in IT on mainframes	Opens Freelance Computers	Networks and data recovery	Managed IT plans	Still local, still Rick

Emergency? Call anyway.

Server down, a laptop dead before a big meeting, or files you cannot lose. The line is answered 24 hours a day, every day of the year.

Renewed gaming PCs

Liquid-cooled Core i9 machines with 64 GB of memory, fully renewed and reconditioned in our shop. See what is in stock on our website, then call Rick.

Help from anywhere

Outside the Valley? Remote support and managed plans are available to clients nationwide.

Onsite across the Valley

- Mesa
- Gilbert
- Chandler
- Tempe
- Ahwatukee
- San Tan Valley
- Scottsdale
- Phoenix
- North Phoenix
- Cave Creek
- Nationwide by remote

Computer trouble? Call Rick.

(480) 695-2294

Tell us what is going wrong. You will know what it takes to fix it, and what it costs, before we touch anything.

Email	info@freelancecomputers.com
Web	freelancecomputerservices.com
Mon to Fri	8 AM to 6 PM
Saturday	9 AM to 3 PM
Sunday	Emergencies only
Emergency	24/7, every day